

Insurance Test:

1. Which case type listed below does NOT pay at the time services are rendered?
 - a. PIL – Personal Injury Liability
 - b. MM - Major Med
 - c. Cash
 - d. MedPay
 - e. All case types pay at the time services are rendered
2. What essential piece is missing for the following patient’s insurance information?

John Fake Doe (PI - MEDPAY)

GEICO			
POLICY INFORMATION	INSURED'S / OTHER INSURED'S INFORMATION	VERIFICATION	
POLICY INFORMATION Coverage Type 1 OTHER Insured ID# 1A 4453153 Medicaid Resub 22 Orig. Ref. No. 22 Prior Auth. # 23 Accept Assignment 27 <input type="checkbox"/>	PATIENT RESPONSIBILITY Copay N/A Deductible N/A Ins % N/A Ded. Left N/A Visit Max N/A Effective Date 09/13/2022 Term Date Reinstate on	CURRENT AUTHORIZATION Begin Date End Date # Visits of OPTIONS <input checked="" type="checkbox"/> Batch Claims <input type="checkbox"/> Electronic Claims <input type="checkbox"/> EDI 2022 ANNUAL LIMITS Visits of Amount of Reset On	<div style="background-color: #0056b3; color: white; padding: 5px; margin-bottom: 5px;">+</div> ADD <div style="background-color: #0056b3; color: white; padding: 5px; margin-bottom: 5px;">-</div> REMOVE <div style="background-color: #0056b3; color: white; padding: 5px; margin-bottom: 5px;">PRINT</div> <div style="background-color: #0056b3; color: white; padding: 5px; margin-bottom: 5px;">NOTES</div> <div style="background-color: #0056b3; color: white; padding: 5px; margin-bottom: 5px;">CLAIM HISTORY</div> <div style="background-color: #0056b3; color: white; padding: 5px; margin-bottom: 5px;">UPDATE PATIENT BALANCE</div>
INSURANCE COMPANY INFORMATION Geico, PO Box 9507, Fredericksburg, VA 22403 Geico Phone # 123-456-7891 PO Box 9507 Fax # Fredericksburg VA 22403 Adjuster Phone #		BILLING INFO ICD MODE HIDE POLICY	

- a. No begin date
 - b. Visit limits is not entered
 - c. Accept Assignment
 - d. Nothing is missing
3. What percentage does Medicare claim to cover for their adjustment code?
 - a. 75%
 - b. 50%
 - c. 95%
 - d. 80%
 4. What day of the week does Alpha Spine Center file insurance claims and what website do we use?
 - a. Monday’s & Payeezy
 - b. Monday’s & Gateway EDI
 - c. Friday’s & Payeezy
 - d. Friday’s & Gateway EDI
 5. When scheduling a new patient, how do we answer the following question, “Are you in network with my insurance?”
 - a. “Yes, we are in network with all insurances.”
 - b. “While we are out of network for all insurances, our office will file on your behalf. Any payment made by your insurance goes directly to us.”

- c. “While we are out of network for all insurances, our office will file on your behalf. Any payment made by your insurance goes directly to you (the insured person.) For exact coverage please call the 1-800 number on the back of your insurance card.”
 - d. “We don’t take any insurance. Any filing will need to be made by the individual patient.”
 - e. None of the above are correct.
6. If a patient is a PIL/MEDPAY case and is a Re-Start due to a new fall, how would that be represented within the notes?
- a. Mark it as a Re-Start in their notes.
 - b. Give all details of the new injury in subjective
 - c. Mark it as a “Re-Pre” and do not mention a new injury unless the doctor says that we need to close the case.
 - d. Mark it as a “Re-Pre” and do not mention a new injury
7. Which of the following statements is true?
- a. All patients must have insurance
 - b. All Medicare patients must have their care filled to Medicare
 - c. Medicare patients don’t pay our office, but rather the insurance company will pay us.
 - d. All statements listed above are true.
8. Please select all applicable: What section of a records request must be review by the doctor?
- a. X-Ray Report
 - b. Chart Notes
 - c. Exam Forms
 - d. Diagnoses
 - e. Scans
9. What is the difference between a PIL Case and a MEDPAY Case?
- a. Medpay is coverage brought on by the faulty party’s insurance and payment is given to the PATIENT at the end of their care; PIL is coverage brought by the patient and is a delegated amount of medical coverage for the patient. For PIL patient DOES NOT pay, the office receives payment directly from the insurance company.
 - b. Medpay is coverage brought on by the faulty party’s insurance and payment is given to the PATIENT throughout their care; PIL is coverage brought by the patient and is a delegated amount of medical coverage for the patient. For PIL patient DOES NOT pay, the office receives payment directly from the insurance company.
 - c. PIL is coverage brought on by the faulty party’s insurance and payment is given to the PATIENT at the end of their care; MEDPAY is coverage brought by the patient and is a delegated amount of medical coverage for the patient. For MEDPAY patient DOES NOT pay, the office receives payment directly from the insurance company.

- d. PIL is coverage brought on by the faulty party's insurance and payment is given to the PATIENT at the end of their care; MEDPAY is coverage brought by the patient and is a delegated amount of medical coverage for the patient. For MEDPAY patient DOES pay, the patient receives payment directly from the insurance company as reimbursement.
10. When calling an insurance company regarding a patient, which option below IS NOT needed to verify the patient?
- Date of Birth
 - Patient Name
 - Marital Status
 - Dates of Service
11. What amount is Alpha Spine Center permitted to give to Medicare patients as a New Patient Promotion?
- \$150 off
 - \$250
 - The amount our office month to month changes; therefore, it depends on the month.
 - \$0
12. What is missing from the following image of a MEDPAY payment?

Payment Summary

Ins. Policy **State Farm - (1121Q029P)**

Post Date **11/07/2022** Provider <default>

Check # **123a** Notes

Amount **\$68.00**

Totals							
Charged.....							\$68.00
Allowed.....							\$68.00
Paid.....							\$0.00
Write-Off.....							\$0.00
Secondary Paid..							\$0.00
Patient.....							\$0.00
To Secondary....							\$0.00
Disputed.....							\$0.00
Remaining.....							\$68.00

Charges Paid

Svc Date	Code	Description	Charged	Allowed	Paid (Pri)	Paid (Sec)	Write-Off	Patient	To Sec	Disputed
10/21/2022	98940	CMT- (1-2) 98940	\$68.00	\$68.00	\$0.00	\$0.00	\$0.00...	\$0.00	\$0.00	\$0.00

Buttons: Select, Remove

- Allowed section should be at \$0.00
- Paid (Pri) section should be at \$68
- Charged should be at \$0
- Information looks to be completely accurate